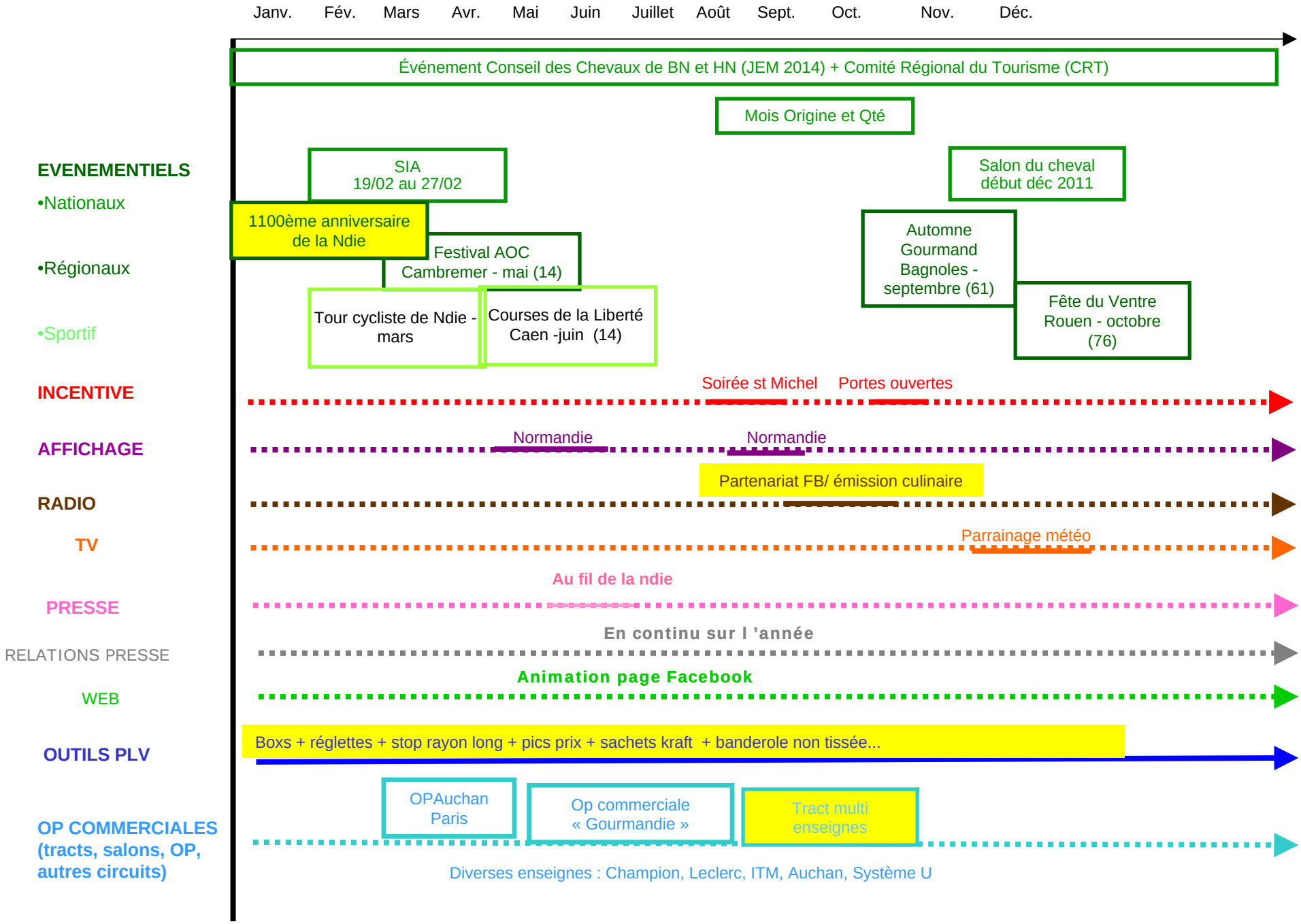Plan d'actions 2011